



# What Is An Anti-Social Behaviour (ASB) Case Review?

The ASB case review is a formal process where organisations identify if any further action can be taken to address the anti-social behaviour. The ASB case review was previously known as a Community Trigger. An ASB case review does not guarantee the anti-social behaviour will be resolved, but it does ensure that all appropriate actions are being taken to address it.

## Threshold Criteria

An ASB case review case has to meet set criteria to qualify for a review amongst a panel, the threshold criteria may vary between different areas. An ASB case review has to meet a set criterion to qualify for a review. The criteria is;

- A minimum of three separate anti-social behaviour incidents reported during the previous six months to either Birmingham City Council, a social housing provider or West Midlands Police. In addition, at least one report needs to be made during the last month.
- At least one hate crime incident reported during the previous six months to either Birmingham City Council, a social housing provider or West Midlands Police. The incident must have been reported as a hate crime at the time of reporting.

Here are the partners we are working with to complete the threshold assessment with incidents that have been reported over the last 6 months (from the date that the ASB Case Review request was made); Birmingham City Council, Birmingham City Council Housing or Social Housing Provider, Birmingham City Council Environmental Health, Birmingham City Council, Youth Offending Service and West Midlands Police.

# There Are 4 Stages To An ASB Case Review



## STAGE 1

## CONTACT WITH THE APPLICANT TO GATHER INFORMATION ON ASB

Once the initial contact has been made a member of the team will speak with the applicant, complete the pre assessment to ensure that the ASB Case Review is the right service for them at this current time. If it is, they will continue to the threshold assessment. If it isn't advice will be given to the applicant based on their individual case.



## STAGE 2

## THRESHOLD ASSESSMENT

Statutory partners are contacted for ASB reports due the threshold period (6 months from the time the request has been received). The information is gathered, a threshold assessment will take place. Should the case meet the threshold it will move onto stage 3. As each case is assessed individually, for cases that do not reach the panel stage referrals can be made to partners involved should it be required.



## STAGE 3

## PANEL

This is an independent panel where the impact of the ASB is discussed, and actions are put in place to help address the ASB. The applicant has the opportunity to attend the beginning of the panel to deliver their personal statement to the panel members. Following the panel an outcome letter of recommendations will be sent to the applicant.



## STAGE 4

## APPEAL PERIOD

If an applicant disagrees with the action plan, they can request an appeal within 20 working days. An appeal panel will then be convened. The appeal will consider the information provided to the initial panel, including any information provided by the applicant. It will decide whether the action plan is effective to address the anti-social behaviour. The Community Safety Team will then update the applicant with the appeal panel's findings and share an updated action plan (if appropriate).

# How To Request An ASB Case Review

To request a ASB case review by email:  
**[cspenquiries@birmingham.gov.uk](mailto:cspenquiries@birmingham.gov.uk)**

## **Community Safety Team**

10 Woodcock Street  
PO Box 16930  
Birmingham B7 4BL

Please make sure you provide your

- Name
- Address including postcode
- E-mail address
- Telephone number

When you email, please provide a summary of the ASB you have been experiencing, and which service you have reported them to.

Once this information has been received a member of the Community Safety team will contact you via telephone to discuss your request for a ASB case review.



Contact us at **[cspenquiries@birmingham.gov.uk](mailto:cspenquiries@birmingham.gov.uk)**

Follow us on **X** **[@bhamcomsafety](https://twitter.com/bhamcomsafety)**

For more information visit

**[https://bit.ly/ASB\\_Case\\_Review](https://bit.ly/ASB_Case_Review)**



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